

## Lourdes E. 'Alfie' Alvarado-Ramos

Alfie Alvarado serves as the Assistant Director of the Washington State Department of Veterans Affairs. She is responsible for the operation of the state's three veterans homes. In addition, she oversees a variety of associated agency programs such as Women and Minority, Sustainability and Emergency Preparedness. She is the department's health officer and represents the agency locally and nationally in all matters related to veterans' health.

Alfie was born in Puerto Rico and served 22 years on active duty retiring in August 1993 as the Command Sergeant Major of Madigan Army Medical Center in Fort Lewis, Washington. During her military career, she was the recipient of numerous awards and decorations to include the Legion of Merit, Order of Military Medical Merit, Expert Field Medical Badge and Meritorious Service Medals.

Her experience and education center in the management of medical service delivery and human resources. She holds a Masters Degree in Health Care Administration. She is a graduate of the Harvard University John F. Kennedy School of Government Executive Program, the University of Washington Executive Management Program, and holds a Nursing Home Administrator's license, having previously managed two state veterans' homes in Washington State.

Alfie Alvarado is a member of the Governor's Affirmative Action Policy Committee, Secretary of Veterans Affairs Minority Veterans Committee, and serves on the boards of directors of the Madigan Foundation and Armed Forces Veterans Homes Foundation. In October 2004, she became the first woman president of the National Association of State Veterans Homes leading nation-wide initiatives and positive change for veterans' homes across the nation. In addition, she is a member of the Resident Councils of Washington Advisory Board, Hispanic Women's Network, and the National Association of Female Executives.

She has received numerous local, state and national awards including the Governor's Distinguished Management Leadership Award and the Lifetime Achievement Award for women in the military from the Young Women's Christian Association (YWCA). Alfie Alvarado resides in Olympia, Washington.